XtremeTrakGPS XT-500
2-Way Navigation and Live GPS Tracking Device
QUICK START GUIDE

Thank You for Purchasing the XtremeTrakGPS XT-500

Device and Service Activation

Congratulations on purchasing the XT-500 2-Way Navigation and Live GPS Tracking Device.

The first thing you need to do to use this device is to set up your account information and monthly service. To do this, please contact our activation line at 405-749-1105 between the hours of 7am and 7pm Central Time Monday through Friday, or 9am to 4pm on Saturday.

Once you've got your monthly service set up, along with your login information for the tracking portal, please proceed to the setup and installation step.

Proper Setup and Installation

1. The XT-500 unit should be fully charged prior to use. Initial charging times are 8-12 hours on the included USB cable and 8 hours with the car charging adapter.

2. Securely mount the XT-500 bracket in a location where the unit has a clear view of the open sky.

3. Plug the power connector into the mini USB port on the left side of the navigation device.

4. Slide and hold the power button on the top left of the unit until the boot screen appears.

Accessing Your Tracking Account

After you've activated the device, set up your username and password, and charged, and properly installed your XT-500, visit the live tracking portal and log in with your credentials at:

http://live.xtremetrakgps.com

You can access the tracking portal from any internet-connected computer, PC or Macintosh. You can also access the site from your favorite smartphone or tablet, including the iPhone and Android devices.

The site is web-based, so there is no additional app download necessary. Just type the address into your browser, and bookmark it for quicker access.

Status LEDs to Indicate Service

The Status LED lights (Green, Red, and Blue) are used for diagnostic purposes and visual confirmation of network access. LED indicators on the left side of the unit (circled in green on the picture to teh right) will help assist in troubleshooting any problems that may arise.

A red indicator simply means the unit is charging, while a green light means the unit is fully charged. The blue light represents signal transmission. If the blue light blinks on a 5-second cycle (every 5 seconds), this means that the unit has NOT acquired the network and therefore is NOT able to transmit properly. If the blue light blinks on a 1-second cycle (every 1 second) this means that the unit HAS acquired the network and IS transmitting its location information properly.

A low battery can result in a lack of sufficient power to transmit location data. It is advised that 12V power be supplied to the unit while in use. In the event the unit battery becomes completely discharged, after 12V power is supplied, there is generally a 2-3 minute period before the unit has enough power to operate and another 2-3 minute period for the unit to resume transmitting location data.

Condition	LED (red)	LED (green)	LED (blue)
Charging	✔		
Fully charged		✔	
No network / not transmitting			✔ 5 second blink
Network & transmitting			✔ 1 second blink

Ideal Placement for the XT-500 Navigation Device:

Please make sure that placement of the XT-500 unit is free from obstruction, and has a clear view of the open sky. Placement on the seat, floor, console, etc can prevent the device from acquiring the proper number of satellites required for proper operation.

12V power should be applied to the device while in operation to avoid disruption in service due to battery drain.

Note: The XT-500 is not meant for indoor use, as it requires a clear line of sight to the sky.
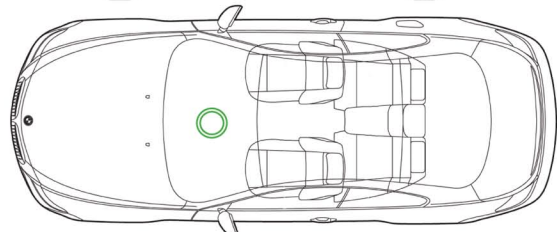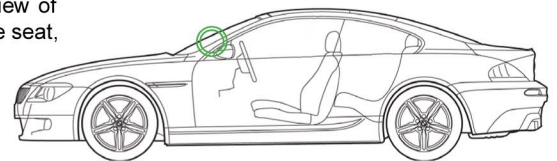
Important Notes and Device Information:

Do not leave the device connected to power for more than 12 hours

Interaction with the Navigation unit while operating the vehicle can result in serious injury or death.

Do not operate the unit in extreme heat in excess of 140 F. Always remember to remove the device from direct sunlight when not in use.

It is strongly advised that the SIM door only be opened under advisement and assistance of technical support representatives.

If the SIM access door is not completely closed and seated, the unit will be unable to transmit its location. Please verify proper seating of the SIM door by pressing firmly on the top and bottom of the door.

The reset button on the device is a support function and should NOT be pressed without instruction from technical support representatives. Failure to follow these guidelines can result in device failure and warranty restriction.

While using the web interface, the power will show to be 200% if the device is currently being powered by 12V power (ie. via cigarette adapter charger, or USB power via computer).

Please remember to turn the unit OFF when not in use or when exiting the vehicle, as the power may drain your vehicle's battery when the vehicle is off.

If you have any questions or encounter difficulties with the system, we encourage you to use our LIVE SUPPORT built in to the web interface control panel.

Technical support is available 7am to 7pm Central Time, Monday through Friday, and 9am to 4pm Central Time on Saturdays.

How is the XT-500 powered?

The XT-500 has both internal battery power, and can also be powered by DC power via the cigarette adapter for your vehicle. For regular use, we recommend using the included cigarette adapter so that you do not need to constantly re-charge the battery. However, the device can run approximately 2-3 hours on a full battery charge if necessary.

Please note that the device must be powered on in order to transmit its location, and to send/receive messages and to receive dispatch directions.

How Do I Use the 2-Way Messaging?

One of the unique features of the XT-500 is that it allows you to communicate with your drivers easily by sending and receiving messages through the XtremeTrakGPS web portal. Simply click on the vehicle you want to contact on the map, and then click on the "Message to Nav Device" button. (See Image on Right)

You'll then be able to type out a message, and click send - the message will be sent directly to the unit and appear on the screen.

The driver can then respond directly to the message using the on screen keyboard, or close the message if no response is necessary or they wish to respond later.
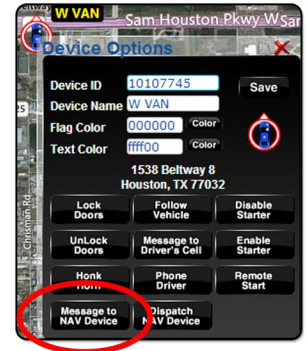
How Can I Dispatch an Address to the XT-500 Device?

A second unique feature to the XT-500 is that you are able to dispatch addresses and directions directly to the device for your drivers. This is perfect for service vehicles, because a dispatcher can be viewing all service vehicle's current locations on the tracking portal, and can instantly see which driver is closest to an appointment location, and send directions directly to the unit, allowing the driver to quickly get to the next appointment.

To send directions, simply click the "Dispatch NAV Device" (next to the Message button). A window will pop up and allow you to type in the address for the location you wish to route the driver to. You can also drag the red crosshairs that on the map to select a location as well, which will route the driver directly to that location. You can even dispatch multiple addresses that will show up in a queue for your drive to view.

How Can I View Historial Playback Where My Vehicle(s) Have Been?

In addition to being able to view LIVE tracking data on the map of where all your vehicles currently are located, you can also view the last 90 days of historical driving information quickly and easily through the XtremeTrakGPS tracking interface.

To view historical playback, click the Historical Playback tab on the Control panel, and then click on the day you wish to view, and click Play. This will start the playback showing you the exact routes your vehicle drove that day.

Still Have Questions?

This Quick Start Guide is by no means meant to be a comprehensive guide to using your XT-500 device. For full details on how to use it, please refer to the User Guide that comes with the device, which is also available on our website at http://www.xtremetrakgps.com.

You can also contact our friendly support representatives via our LIVE SUPPORT directly within the tracking interface itself, which will allow you to chat live with a support agent Monday through Friday 7am to 7pm Central Time, as well as Saturdays from 9am to 4pm Central Time.